

Agenda Report for Noting

Meeting Date: 14 October 2021

Item Name	SPC Communications & Engagement
Presenters	Emma Williams
Purpose of Report	Noting
Item Number	5.3
Confidentiality	Not Confidential (Release Immediately)
Related Decisions	N/A

Recommendation

It is recommended that the State Planning Commission (the Commission) resolves to:

1. Approve the designation of this item as Not Confidential (Release Immediately); and
2. Note the Communication and Engagement report as read.

Discussion

This report provides an overview of the current work program of the Commission's Communications and Engagement Manager, highlighting major communications and engagement activity conducted since 19 August 2021, as well as upcoming opportunities and media issues.

Communication Platforms

Key Element	Status
Commission Website	The Commission's website has been updated to promote the establishment of the Building Fire Safety Committee.
Commission LinkedIn	As of 27 September 2021, the Commission has 915 followers—an increase of 10 followers. New posts have included telecommunication requirements for property developers, close of Whalers Way EIS Consultation, and the September edition of Planning Ahead. The post on the appointment of David Altmann to SCAP garnered more than 40 positive comments, over 4,100 impressions, and 179 clicks.
Commission Events	The Building Fire Safety Committee undertook its first visit to out of council areas in early October 2021. The calendar of Commission Events is in Attachment 1 .

Communications Activity

Key Element	Status
Building Fire Safety Committee (BFSC)	A communications plan to promote the establishment and first regional visit of the BFSC is in Attachment 2 .
Performance Indicators Report	A communications plan to announce the release of the first Performance Indicators Report is in Attachment 3 .
Climate Change & the Planning System	A communications plan to provide an update on the progress of climate change initiatives in the planning system is in preparation.
Environment and Food Production Area (EFPA) Review	Preparation of the EFPA report, following the close of public consultation, is underway. 90 submissions were received.
Code Amendments	As of the 27 September 2021, there are seven Initiated Code Amendments and eight Code Amendments on Public Consultation, including Attorney-General's Department (AGD)-led Code Amendments for the Mount Compass Golf Course and the Riverbank Precinct. A public information session took place in Mount Compass on 28 September 2021. Public information sessions are planned for the Riverbank Precinct on 12 & 13 October 2021 at the Office for Design and Architecture SA (ODASA). The Local Design Review Code Amendment closed on 27 September 2021, with Port Bonython closing on 1 October 2021.
October—Planning Ahead	The October 2021 issue of Planning Ahead is in progress and will be published shortly. The SPC Chair's column includes a mention of BFSC and release of the Performance Indicators Report.

Media

The following media items appeared during the reporting period:

Key Element	Status
Media Releases	An AGD media release on the regulation changes that enable seasonal workers' accommodation at seven regional locations was distributed on 27 September 2021.
Media Interest	There has been media coverage on SA demolition data, Local Heritage, the Whalers Way rocket launch, and Mount Compass and Riverbank Precinct Code Amendments.
Media Issues	Hungry Jacks development—corner of Goodwood Road and Angus Road, Cumberland Park. Seawall Apartments, Glenelg—Environment, Resources and Development (ERD) Court hearing. Whalers Way Orbital Launch Complex—State Commission Assessment Panel (SCAP) process.

Attachments:

1. State Planning Commission Events Calendar (#16621574).
2. Building Fire Safety Committee Communications Plan (#17673480).
3. Performance Indicators Report Communications Plan (#17675142).

Prepared by: Emma Williams

Endorsed by: Chelsea Lucas

Date: 27 September 2021

2021 MONTHLY CALENDAR

APRIL											
			Thursday 1	Friday 2	Sat/Sun	Monday 5	Tuesday 6	Wednesday 7	Thursday 8	Friday 9	Sat/Sun
			SPC Meeting	PUBLIC HOLIDAY		PUBLIC HOLIDAY		Aldinga DPA public hearing		Weekly Council update Weekly Acc. Prof update	
Monday 12	Tuesday 13	Wednesday 14	Thursday 15	Friday 16	Sat/Sun	Monday 19	Tuesday 20	Wednesday 21	Thursday 22	Friday 23	Sat/Sun
			SPC Meeting to be held in Mount Barker including tour of Mt Barker & Council presentation	Weekly Council update Weekly Acc. Prof update						Weekly Council update Weekly Acc. Prof update	
Monday 26	Tuesday 27	Wednesday 28	Thursday 29	Friday 30	Sat/Sun						
PUBLIC HOLIDAY			SPC Meeting	Weekly Council update Weekly Acc. Prof update MLG Meeting – Helen Dyer & Craig Holden							

MAY											
						Monday 3	Tuesday 4	Wednesday 5	Thursday 6	Friday 7	Sat/Sun
										Weekly Council update Weekly Acc. Prof update	
Monday 10	Tuesday 11	Wednesday 12	Thursday 13	Friday 14	Sat/Sun	Monday 17	Tuesday 18	Wednesday 19	Thursday 20	Friday 21	Sat/Sun
		Premier's Climate Change Council – AA Presenting	SPC Meeting	Weekly Council update Weekly Acc. Prof update			AIUS Living SA Webinar – Helen Dyer speaker	PIA 'On the Couch – Minister & Craig Holden presenting, Hilton Hotel		Weekly Council update Weekly Acc. Prof update	
Monday 24	Tuesday 25	Wednesday 26	Thursday 27	Friday 28	Sat/Sun	Monday 31					
PIA Congress	PIA Congress – Helen Dyer – Panel member	PIA Congress	PIA Congress SPC Meeting	PIA Congress – Helen Dyer - address closing function Astor Hotel Weekly Council update Weekly Acc. Prof update							

2021 MONTHLY CALENDAR

JULY											
			Thursday 1	Friday 2	Sat/Sun	Monday 5	Tuesday 6	Wednesday 7	Thursday 8	Friday 9	Sat/Sun
				Weekly Council update Weekly Acc. Prof update						Weekly Council update Weekly Acc. Prof Update	
Monday 12	Tuesday 13	Wednesday 14	Thursday 15	Friday 16	Sat/Sun	Monday 19	Tuesday 20	Wednesday 21	Thursday 22	Friday 23	Sat/Sun
				Weekly Council update Weekly Acc. Prof update						Weekly Council update Weekly Acc. Prof update	
Monday 26	Tuesday 27	Wednesday 28	Thursday 29	Friday 30	Sat/Sun						
				Weekly Council update Weekly Acc. Prof update							

AUGUST											
					Sat/Sun	Monday 2	Tuesday 3	Wednesday 4	Thursday 5	Friday 6	Sat/Sun
										Planner User Group Forum Builder User Group Forum	
Monday 9	Tuesday 10	Wednesday 11	Thursday 12	Friday 13	Sat/Sun	Monday 16	Tuesday 17	Wednesday 18	Thursday 19	Friday 20	Sat/Sun
			Aug Issue Planning Ahead newsletter published							Planner User Group Forum Builder User Group Forum	
Monday 23	Tuesday 24	Wednesday 25	Thursday 26	Friday 27	Sat/Sun	Monday 30	Tuesday 31				
	Whalers Way Rocket Launch Facility EIS community information sessions in Port Lincoln		Public Notification facility upgrade				30 Year Plan Report Card released				

2021 MONTHLY CALENDAR

SEPTEMBER											
					Sat/Sun			Wednesday 1	Thursday 2	Friday 3	Sat/Sun
								SCAP membership appointment announcement	EPPA Public Hearing	Planner User Group Forum Builder User Group Forum	
Monday 6	Tuesday 7	Wednesday 8	Thursday 9	Friday 10	Sat/Sun	Monday 13	Tuesday 14	Wednesday 15	Thursday 16	Friday 17	Sat/Sun
Port Bonython Code Amendment commences consultation				Mt Compass Code Amendment commences consultation				Riverbank Code Amendment commences consultation Planning Ahead published		Planner User Group Forum Builder User Group Forum	
Monday 20	Tuesday 21	Wednesday 22	Thursday 23	Friday 24	Sat/Sun	Monday 27	Tuesday 28	Wednesday 29	Thursday 30		Sat/Sun
						Local Design Review Code Amendment consultation closed	Mt Compass Code Amendment Public Information sessions				

OCTOBER											
				Friday 1	Sat/Sun	Monday 4	Tuesday 5	Wednesday 6	Thursday 7	Friday 8	Sat/Sun
				Planner User Group Forum Builder User Group Forum							
Monday 11	Tuesday 12	Wednesday 13	Thursday 14	Friday 15	Sat/Sun	Monday 18	Tuesday 19	Wednesday 20	Thursday 21	Friday 22	Sat/Sun
	Riverbank Precinct Code Amendment Public Information sessions	Riverbank Precinct Code Amendment Public Information sessions		Planner User Group Forum Builder User Group Forum							
Monday 25	Tuesday 26	Wednesday 27	Thursday 28	Friday 29	Sat/Sun						
				Planner User Group Forum Builder User Group Forum							

Building Fire Safety Committee (Out of Council Areas) – Communications

BACKGROUND

Building Fire Safety Committees

All council areas are required under the *Planning, Development and Infrastructure Act 2016* (PDI Act) to form a Building Safety Committee (BFSC) to take on the role of investigating building fire safety.

An important part of the BFSC role is to carry out inspections and work with building owners and occupiers to make sure building fire safety levels and measures are appropriate and being maintained. If a building's fire safety is found to be inappropriate or unsafe, then the BFSC can take different levels of action to ensure the level of fire safety is achieved.

BFSC for Out of Council Areas

On 24 October 2019, the Minister for Planning and Local Government approved the State Planning Commission's request to establish a BFSC for Out of Council Areas as the 'appropriate authority' to undertake the important role of reviewing fire safety in buildings in out-of-council areas (for the purposes of section 157 of the PDI Act).

The role of the BFSC for Out of Council Areas is to investigate and review whether an owner of a building in the out-of-council areas of South Australia is maintaining appropriate levels of fire safety.

Prior to establishing the BFSC for Out of Council Areas, the Commission assumed these responsibilities and functions for out-of-council areas – a role that was previously the responsibility of the Development Assessment Commission under the *Development Act 1993*.

Due to the remote location, vast distances and challenges of living in the outback – the BFSC will conduct Out of Council Areas site visits in October 2021 and intends to take a risk-based approach to fire safety matters, with the goal to minimise enforcement actions. Going forward, the BFSC plan to conduct regular site visits, with the next one planned in April 2022.

COMMUNICATION STRATEGY

The BFSC are re-engaging with the outback area community after a long time. The initial trip is scheduled from 5 – 8 October 2021 to avoid the summer season. In addition to conducting site investigations, the committee need to re-build connections with building owners/occupiers who generally do not engage well with authorities.

Adopting an open approach will enable the committee to establish a line of communication to keep the community informed with clear and easy to understand information, resources and updates ahead of every visit.

The communication needs to:

- Advise of investigative site visits at least 1-2 weeks in advance (timeframes only, no dates)
- Highlight available supports and resources to encourage proactive uptake in fire safety compliance and maintenance

As part of this strategy, it is important to not just communicate about the committee's legislative mandate, but also how it can help and support building owners / occupiers:

- The committee is aware of the financial implications associated with upgrading buildings and are happy to negotiate satisfactory resolutions and will take this into consideration when identifying rectification works
- Fire safety is the Committees main focus and ensuring occupants/users/guests can evacuate safely is paramount

The following communications are recommended:

- Direct correspondence with owners of site locations
- Creation of a BFSC webpage / section on the SPC website
- Update on PLUS Communication Channels (PlanSA newsletter, social posts, relevant portal and SPC website page updates)

TARGET AUDIENCE

- Primary: Building owners / occupiers in out-of-council areas
- Secondary: Broader community / professionals who access PLUS channels

COMMUNICATION OBJECTIVES

- Advise building owners / occupiers in out-of-council areas of the BFSC investigative site visits October 21 and April 22
- Highlight available resources and supports available to meet fire safety compliance levels
- Establish a line of communication with the primary target audience and drive fire safety awareness

KEY MESSAGES

- The Building Fire Safety Committee (the Committee) for out-of-council areas was established by the State Planning Commission (Commission) under the *Planning, Development and Infrastructure Act 2016* (PDI Act) as an 'appropriate authority' to investigate whether owners of buildings in South Australia's out-of-council areas is maintaining appropriate levels of fire safety in their buildings.
- The Committee will conduct investigative site visits in out-of-council areas from Port Augusta to Oodnadatta during October 2021 with the intention to conduct regular site checks going forward – the next visit is scheduled in April 2022.
- The Committee is committed to protecting the safety of people that visit, live and use buildings in South Australia's out-of-council areas
- The Committee plays an important role in working with building owners and occupiers to make sure they are maintaining proper levels of fire safety for the protection of all who use these buildings regularly and/or occasionally.
- In addition to fire safety reviews and inspections, the Committee is responsible for undertaking delegated building-related fire safety investigation functions in protecting the ongoing safety of building occupiers and users.
- To ensure buildings are safe to use, it is important that fire safety items are installed as part of the building approvals, operational and maintained.
- For additional information on building fire safety contact your local council. For out of council areas, contact the BFSC for Out of Council Areas via AGD.SPCBuildingFireSafetyCommittee@sa.gov.au or call 1800 752 664

- To learn more visit: [<link to Fire Safety Committee page on SPC website>](#)

ACTION PLAN – DEPLOYMENT DATE – SEPT 30 (Portal) + week of 4 OCT 2021

What	Timing	Responsibility
Distribute letter/email to Primary Target Group advising of upcoming site visit inspections	September 23 – done Subsequent update in Apr 2022	Building Policy Team
Create SPC 'Building Fire Safety Committee' webpage	By September 30 – in progress	Dionne
Brief PlanSA Service Desk ahead of go live with relevant updates	By September 30 - done	Megha
Provide updates via PLUS Comms Channels (newsletter, news pages and social media, as needed)	Week of Oct 4 2021 Subsequent update in Apr 2022	Megha
Post – visit comms outlining how the trip + inspections went (towns visited, # of buildings inspected, overview of measures/solutions and next steps)	November / December 2021	<ul style="list-style-type: none"> • Building Policy Team to provide updates • PLUS Comms to draft comms for PLUS Comms Channels

BFSC FOR OUT OF COUNCIL AREAS – COMMS PACK

SPC WEBSITE CONTENT:

SPC > Committees and Hearing Panels (modified intro text)

On 1 August 2017, the State Planning Commission assumed the functions of the Development Policy Advisory Committee (DPAC). Any functions previously performed by the DPAC are now the responsibility of the Commission.

[View the archived DPAC website.](#)

In accordance with section 29(1)(c) of the *Planning, Development and Infrastructure Act 2016* (PDI Act), the Commission can appoint a Hearing Panel or a committee as necessary to act on its behalf to carry out designated functions or the exercise of its powers.

Building Fire Safety Committee [for standalone section, [like the BTP](#)]

Welcome to the Building Fire Safety Committee (BFSC)

Local government councils are required through the provisions of the *Planning, Development & Infrastructure Act 2016* (PDI Act) to form a Building Fire Safety Committee (BFSC) to take on the role of investigating building fire safety.

Councils play an important role in protecting the safety of people that visit, live and use buildings. To ensure buildings are safe to use, it is important that fire safety items installed as part of the building approvals are operational and maintained.

Role of the Building Fire Safety Committee (BFSC)

The BFSC are responsible for undertaking delegated building-related fire safety investigation functions in protecting the ongoing safety of building occupiers and users and ensuring building owners are maintaining proper levels of fire safety for the protection of all who use these buildings regularly and/or occasionally.

On 24 October 2019, the State Planning Commission established the Building Fire Safety Committee (BFSC) for Out of Council Areas as an 'appropriate authority' for the purposes of section 157 of the PDI Act to review and monitor building fire safety in South Australia's out-of-council areas.

Prior to establishing the BFSC for Out of Council Areas, the Commission assumed these responsibilities and functions for out-of-council areas – a role that was previously the responsibility of the Development Assessment Commission under the *Development Act 1993*.

Under section 157(17) of the PDI Act, the Commission has appointed the following members to the BFSC for Out of Council Areas:

- Jodie Evans (Chair)
- Colin Paton (CFS Fire Safety Officer)
- Louis Palumbo (Principal Building Officer)
- Mark Sutton (Outback Communities Expert)

LEARN MORE → [Available link options](#) [TBC]

- [Guide: Council Building Fire Safety Committees](#)
- [FAQ: Building Fire Safety Committee for Out of Council Areas \(KNET 17668529\)](#)
- [Building Fire Safety Out of Council Areas – Terms of Reference and Operating Procedures \(KNET 16175328\)](#)

For additional information on building fire safety contact your local council. For out of council areas, contact the BFSC for Out of Council Areas via AGD.SPCBuildingFireSafetyCommittee@sa.gov.au or call 1800 752 664

LETTER TO BUILDING OWNERS / OCCUPIERS – distributed on 23/09/2021 with FAQ

Dear **Building Owner / Building Occupier**

RE: BUILDING FIRE SAFETY COMMITTEE SITE VISITS IN OUT OF COUNCIL AREAS

As an occupier / owner of a building / building(s) in an Out of Council Area, it is important to ensure your building(s) are safe for people that visit, use and live in them.

The *Planning, Development and Infrastructure Act 2016* (the Act) require all council areas to form a Building Fire Safety Committee (BFSC) to ensure building fire safety measures and items are in place, operational and maintained.

The State Planning Commission established the BFSC for Out of Council Areas to provide the necessary supports to reviewing buildings for fire safety and to help you meet your building fire safety obligations.

As your building is within an Out of Council Area, the BFSC for Out of Council Areas is scheduled to visit in **October 2021** to check that fire safety measures and items are in place, to ensure they are working and being regularly maintained.

Going forward, regular site visits will be planned, with the next visit scheduled in **April 2022**.

The BFSC's purpose is to support and provide you with the opportunity to meet your obligations and carry out necessary actions to ensure your building(s) meet the required fire safety standards and measures.

Some of the items that the BFSC will review as part of their fire safety checks include:

- Blocked or obstructed exits
- Obstructions in paths to exits
- Door hardware and door swings in exits that obstruct or make evacuation difficult
- Fire and smoke hazards (including storage of flammable material under egress stairs)
- Inadequate lighting to locate exits and safe evacuation points
- Inadequate warning of a fire or other emergency alert for people inside the building to evacuate safely
- Insufficient smoke control features

The BFSC will always aim to communicate with building owner / occupiers in relation to any necessary interactions (i.e. arranging inspection times, access into buildings, written communications).

Your support and collaboration will help us to complete the review quickly and safely. Enclosed with this letter you will find some helpful resources to help you understand your obligations and how the BFSC can help you meet them.

Should you require any additional information or clarifications, please contact the Building Fire Safety Committee for Out of Council Areas via AGD.SPCBuildingFireSafetyCommittee@sa.gov.au or call 1800 752 664

Sincerely

Jodie Evans

Chair – Building Fire Safety Committee for Out of Council Areas

[NEWS STORY – SPC NEWS PAGE / PLANSA PORTAL NEWS PAGE](#)

Building Fire Safety Committee for SA's Outback Areas to support Building Owners to meet fire safety standards and measures

The Building Fire Safety Committee (BFSC) for Out of Council Areas will undertake an investigative review of fire safety levels in buildings in South Australia's out-of-council areas from Port Augusta to Oodnadatta during October 2021.

The BFSC's investigative trip to the Outback follows a desktop audit of buildings/properties in the area, with 11-18 properties identified as within the scope to inspect. These properties include accommodation buildings and caravan parks that pose the greatest risk to life safety if fire safety systems are not in place or being maintained.

The inspections will be undertaken to meet the following objectives:

- Establish contacts and introduce the BFSC - its members, role and function
- Provide education material and advice on building fire safety to building owners and occupiers
- Identify any pressures hindering compliance (e.g. limited access to relevant tradespeople)
- Verify the scope of work identified in the desktop audit

Going forward the BFSC intends to undertake regular site visits, with the next scheduled in April 2022.

The BFSC for Out of Council Areas was established by the State Planning Commission as an 'appropriate authority' for the purposes of section 157 of the *Planning, Development and Infrastructure Act 2016* (the Act) to review and monitor building fire safety in South Australia's out-of-council areas. Prior to establishing the BFSC for Out of Council Areas, the Commission assumed these responsibilities and functions for out-of-council areas – a role that was previously the responsibility of the Development Assessment Commission under the *Development Act 1993*.

For the rest of the state, local government councils are required under the PDI Act to form a BFSC to take on the role of investigating buildings' fire safety and in protecting the safety of all that visit, live and use them.

[Learn more](#) → *link to BSFC page on SPC website*

ARTICLE - PLANNING AHEAD NEWSLETTER

The Building Fire Safety Committee (BFSC) for Out of Council Areas will undertake an investigative review of fire safety levels in buildings in South Australia's out-of-council areas from Port Augusta to Oodnadatta during October 2021. Going forward the BFSC will undertake regular site visits, with the next scheduled in April 2022. [Learn more](#): <link to SPC News story page>

OCT ISSUE – SPC CHAIR COLUMN

As the warmer months of summer approach, fire safety protocols and checks should be a priority for all South Australians. In October, the Building Fire Safety Committee for out-of-council areas (Committee) will travel to the northern/north western parts of the state to commence an investigative review of fire safety levels of buildings in South Australia's out-of-council areas.

The Committee plays an important role in protecting the safety of everyone that visit, live in and use buildings; and in order to fulfil its responsibilities in undertaking delegated building-related fire safety investigation functions, it's important that building owners work collaboratively with the Committee to help ensure the ongoing safety of building occupiers and users, and safety levels and items are operating optimally and consistently maintained.

SOCIAL MEDIA

SPC LINKEDIN {PLANSA FB – OPTIONAL}

The Building Fire Safety Committee (BFSC) for Out of Council Areas will undertake an investigative review of fire safety levels of buildings in SA's out-of-council areas from Port Augusta to Oodnadatta during October 2021.

Local government councils are required under the *Planning, Development and Infrastructure Act 2016* (PDI Act) to form a BFSC to take on the role of investigating buildings' fire safety and in supporting building owners to ensure all buildings meet their fire safety requirements and help protect everyone that visit, live in and use buildings in South Australia.

Learn more: <link to SPC News story page>

AGD TWITTER [OPTIONAL]

Building fire safety checks will be undertaken in South Australia's out-of-council areas from Port Augusta to Oodnadatta during October 2021. Learn more about how we ensure building fire safety and protect the safety for everyone that visit, live in and use them. [<Link: News Story on PlanSA portal>](#)

Performance Indicator Scheme – Communications

BACKGROUND:

The Performance Indicator Scheme (Scheme), approved under the *Planning, Development and Infrastructure Act 2016* (PDI Act), provides a mechanism to monitor the planning system and helps to guide future system improvements.

As part of the Scheme, the first annual report on the performance of the new planning system has been approved by the State Planning Commission and is with the Minister for Planning for endorsement.

Once approved, the report will be made public with the aim to complement the report with the provision of an interactive dashboard that provides an overview of the system's key performance metrics on the PlanSA portal. The aim is to deliver this dashboard by the end of the year (2021).

COMMUNICATION STRATEGY

The primary objective is to provide greater access to data, and transparency in the planning system to all South Australians.

The following communications are recommended:

- Updates to the PlanSA portal – create page within the Performance Indicators section on the portal, which will include the Annual Report and access to the interactive dashboard once complete
- 4 key performance indicators graphics + 1 system enhancement graphic – inclusion of stats and graphics in the same section on the portal – to be updated monthly or quarterly
- System performance updates – written updates / summaries to be published on PLUS communication channels (Planning Ahead newsletter, Building Standard newsletter, social media posts, portal page update) as needed.

TARGET AUDIENCE

- Primary: Development Industry, Councils, broader SA community

COMMUNICATION OBJECTIVES

- Inform audiences of the release of the first Performance Indicator Scheme Annual Report
- Promote the system's benefits, efficiencies and accessibility to better data and transparency
- Highlight the interactive dashboard that provides an overview of the system's key performance metrics

KEY MESSAGES

- The State Planning Commission has released the first Annual Report of the Performance Indicators Scheme (the Scheme) for the 2020-21 financial year.
- The Performance Indicators (System) Scheme came into full effect in March 2021 with the introduction of the new state-wide planning system. As such, the first Annual Report covers the 3 month period from March to July 2021 providing some early insights into the performance of the new planning system.
- The Performance Indicator Scheme is overseen and reported by the State Planning Commission with approval of the Minister for Planning and Local Government. In July 2021 the Scheme was updated and forms the primary reference for the Performance Indicators Scheme Report each financial year.
- The Scheme draws data from a single source, the Development Application Processing system (part of the PlanSA's eplanning platform), rather than the former method of quarterly collections from councils (and other relevant agencies) and enables comparisons of the planning system's performance over time.
- The Report contains information about the value and types of development, information about development decisions, and provides easy access to better data and greater transparency for the public and industry.
- An interactive dashboard showcasing the system's key performance metrics is being developed and will be accessible via the PlanSA portal. **(ON HOLD / TBD)**
- Over time, it is expected new performance indicators will be created and provided in subsequent reports as trends begin to emerge.
- Following the full implementation of the planning system in March 2021, the Report provides some early insights in the system's performance such as:
 - 90% of granted consents were assessed within statutory timeframes
 - Average processing times for performance assessed applications appear to be markedly lower than the equivalent merit-based assessments under the previous/old system
- To learn more visit: [<link to PlanSA portal's Performance Indicator page>](#)

ACTION PLAN – DEPLOYMENT DATE – OCT 2021 TBC

What	Timing	Responsibility
PlanSA Communications plan and pack Content : final draft and approvals	By 30 September	Megha Abraham Anita Allen
Update PlanSA portal (news story + stat graphics)	5 October Monthly portal updates	Dionne
Media Release (SPC) KNET: 17686102 (SPC-Draft in place for review)	Go Live date (5 October)	AGD-Media / PLUS-Comms
Planning Ahead news story and social media posts	Go Live date (5 October) October newsletter	Megha

PERFORMANCE INDICATOR SCHEME – COMMUNICATIONS PACK

PORTAL CONTENT

PlanSA > Our planning system > Schemes > Performance Indicators

Performance indicators are ways of monitoring development activity enabled by the planning system.

The Performance Indicators Scheme (Scheme) introduces new ways of measuring applications lodged, decisions being made and assessment timeframes in the system.

The first Performance Indicators Scheme Annual Report (2020-21), released on **5 October 2021**, details the planning system's performance following its introduction in March 2021 and is based on data sourced from the PlanSA system (the electronic development application processing system), which enables the monitoring of the planning system's performance over time.

The report also outlines key performance indicators, emerging trends and insights for planning and development across the state, and highlights insights and ideas to consistently improve the system. New performance indicators will be provided in subsequent annual reports as trends emerge.

New drop down accordion 'Reports' to be created under 'Documents'.

The annual Performance Indicators Scheme Report for the 2020-21 financial year provides the first real snapshot on the performance and emerging trends of South Australia's planning system since its introduction in March 2021.

State Planning Commission releases inaugural Performance Indicators Scheme Annual Report on state's planning system

The State Planning Commission has released the first Annual Performance Indicators Scheme (Scheme) Report for 2020-21, which captures the key performance indicators for the state's Planning system for the financial period March – July 2021.

The Scheme—approved under the *Planning, Development and Infrastructure Act 2016* (PDI Act) — came into full effect in March 2021 with the new state-wide planning system, and is a single data source that enables the monitoring of the planning system's performance over time.

<SPC Chair Quote> Commission Chair, Helen Dyer said “the Scheme's inaugural report provides crucial insights into emerging trends in planning and development across the state and highlight the improvements the planning system is already beginning to deliver.”

As the planning system was introduced in stages and as recently as March for the state's urban areas, this first report does not draw any concrete conclusions; however, it does provide encouraging early observations and highlights a raft of noteworthy improvements achieved under the ePlanning system, including:

- Greater ability to analyse trends (and why they are developing) and identifying recurring issues which in-turn can be used to improve the system
- 90% of granted consents were assessed within statutory timeframes
- Deemed-to-Satisfy developments account for 15% of total lodgements – an increase from the complying development pathway under the previous *Development Act 1993*.
- Average process time for performance assessed applications are markedly lower when compared to the equivalent merit-based assessments under the old system

For the 2021-22 Report, it is expected that the system's performance indicators will be further refined and analysed as more definitive trends begin to develop and more ideas for system improvement are identified.

<SPC Chair Quote> Ms Dyer added, “Being able to capture, access, and present data associated with all applications within the planning system is a significant milestone.”

“In addition to facilitating greater transparency and access to data such as the value and types of development and development decisions across the state; the system's performance indicators will be further refined as more key trends begin to develop and help to identify ideas to further improve the system on an ongoing basis.”

The Commission is required to prepare the Performance Indicators Scheme Annual Report every year with the next report due to the Minister by 30 September 2022.

Visit PlanSA to read the [2020-21 report](#) and to learn more about the [Scheme](#).

Contact

Emma Williams – Communications Manager, State Planning Commission
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Commission releases inaugural Performance Indicators Scheme Annual Report

The State Planning Commission has released the first Performance Indicators Scheme Annual Report for the 2020-21 financial year, which details the performance of South Australia's planning system.

The report outlines key performance indicators, emerging trends and insights for planning and development across the state, and highlights insights and ideas to potentially improve the system.

The report is based on performance data outlined in the Performance Indicators Scheme (Scheme) – which came into full effect in March 2021 with the introduction of the new state-wide planning system. The report draws from a single data source, the Development Application Processing system (DAP), and enables comparison with the planning system's performance over time.

As the planning system was introduced in stages, the first report does not draw any concrete conclusions; however, it does provide encouraging early observations and highlights a raft of noteworthy improvements achieved under the ePlanning system, including:

- Greater ability to analyse trends (and why they are developing) and identifying recurring issues which in-turn can be used to improve the planning system.
- 90% of granted consents were assessed within statutory timeframes
- Deemed-to-Satisfy developments account for 15% of total lodgements – an increase from the complying development pathway under the previous *Development Act 1993*.
- Average processing time for performance assessed applications are markedly lower when compared to the equivalent merit-based assessments under the old system.

The Scheme is overseen and reported on by the State Planning Commission, with approval from the Minister, and forms the primary reference for the Annual Report each financial year.

The Commission is required to prepare the Performance Indicators Annual Report every year with the next report due to the Minister by 30 September 2022.

For the 2021-22 Report, it is expected that the system's performance indicators will be further refined and analysed as more definitive trends begin to develop and more ideas for system improvement are identified.

Learn more about the [Scheme](#) and read the [2020-21 Report](#).

PLANNING AHEAD / BUILDING STANDARD – NEWSLETTER ARTICLE

The State Planning Commission has released its inaugural Performance Indicators Scheme Annual Report for 2020-21. The report details the performance of South Australia's planning system since March 2021 when the new state-side planning system came into full effect. The report is based on data sourced from the Development Application Processing system and enables comparisons with the planning system's performance over time.

Learn more about the [Scheme](#), and read the [2020-21 Report](#).

SOCIAL MEDIA POSTS

SPC LinkedIn

The Commission is pleased to announce the release of the inaugural Annual Report on the Performance Indicators Scheme (Scheme) for 2020-21.

The report details the performance of South Australia's planning system since March 2021 when the new state-side planning system came into full effect. The report is based on data sourced from the Development Application Processing system and enables comparisons with the planning system's performance over time.

You can access the 2020-21 Report via the PlanSA portal.

[<Link to News Story>](#)

PlanSA Facebook

The State Planning Commission has released the first Annual Report on the Performance Indicators Scheme for 2020-21.

The report details the performance of South Australia's planning system since March 2021 when the new state-side planning system came into full effect. The report is based on data sourced from the Development Application Processing system and enables comparisons with the planning system's performance over time.

You can access the [2020-21 Report](#) via the PlanSA portal. [<Link to News Story>](#)

AGD Twitter

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Learn more: [<Link to News Story>](#)